

## eGroup Applications Services Team

### **Application Services Mission:**

To provide “*Technology Solutions for Serious Competitors*”, realized through high quality of service and best of breed product placement in the IT marketplace.

Our mission is achieved through employing top level professionals with a continuous investment in professional training, continuously developing quality partner relationships with leading technology vendors in the End User Computing/Application Services/Cloud Computing industry, with supreme focus and dedication to achieving our client’s goals and objectives.

### **Vision:**

Our vision is to utilize the proven practices and dedication to our client’s success to provide applications and development services for serious competitors. We achieve this goal in two areas of software service.

Identify operational inefficiencies within our client’s processes and place proven software technologies from leading software solutions vendors or custom solutions development to reduce or eliminate the inefficiencies.

Identify “value add” opportunities for our clients to increase revenues by providing new applications services or features that allow them to reach new markets, enhancing client visibility in their current marketplace or reducing total cost of ownership of new and existing solutions.

### **Career Path:**

The Applications Services Developer/Engineer/Sr. Engineer career path is designed to be a goal based plan for eGroup engineers to demonstrate a track record of customer focused proven performance, development of their skillsets through training and certification and the ability to further eGroup’s vision and message through various outlets.

### **Applications Services Team Focus:**

The Applications Services Team is focused on delivering solutions that solve real issues in the End User Computing, Applications Services and Cloud Computing market.

Potential Applications Services Engineers will have a passion for identifying and solving real world issues by combining a variety of applications development, systems administration and product specific knowledge gained through training and certification. eGroup Application Services Engineers leverage their applications development and administration backgrounds to work with solutions and continually develop new skillsets associated with concepts such as...

### **Applications Virtualization and Delivery:**

Utilizing proven technologies and eGroup methodologies to provide End User focused computing. Utilizing tools such as VMware View/ThinApp/Horizon, Citrix XA/XD/Profiler and Microsoft App-V to troubleshoot and deliver desktop environments and business applications to the end user on any device, anywhere!

### **Business Intelligence:**

Utilizing proven technologies and applications development skillsets to provide off the shelf and custom developed solutions to improve business processes and provide more access to critical business information. Utilizing proven tools such as Microsoft SQL Server/SharePoint/CRM, Open Source Tools, Salesforce, Zimbra, etc... to achieve customers goals and reduce inefficiencies.

### **Process Automation:**

eGroup Application Services Engineers utilize leading automation tools to automate redundant and tedious configuration tasks, provide monitoring solutions, and automate reporting to allow customers to be more efficient. Such technologies include PowerShell, PowerCLI, custom and vendor APIs.